

# DNA Subscription Charges

## DNA Subscriptions

### DNA Rajaton

The DNA Rajaton subscriptions include unlimited standard-priced calls, text and multimedia messages within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

#### DNA Rajaton 5G 1000M

Monthly fee .....	€ 49.90/month
Maximum download speed .....	1000 Mbps
Maximum upload speed .....	100 Mbps
EU data package .....	33 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

#### DNA Max 4G Rajaton (discontinued services)

Monthly fee .....	€ 49.90/month
Maximum download speed .....	The maximum 4G speed
Maximum upload speed .....	100 Mbps
EU data package .....	33 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

#### DNA Super 4G Rajaton (discontinued services)

Monthly fee .....	€ 39.90/month
Maximum download speed .....	300 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	26 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton 4G Super (discontinued services)**

Monthly fee .....	€ 39.90/month
Maximum download speed .....	300 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	26 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton 5G 400M**

Monthly fee .....	€ 36.90/month
Maximum download speed .....	400 Mbps
Maximum upload speed .....	100 Mbps
EU data package .....	24 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Nopea 4G Rajaton Plus (discontinued services)**

Monthly fee .....	€ 34.90/month
Maximum download speed .....	150 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	23 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Nopea 4G Rajaton (discontinued services)**

Monthly fee .....	€ 34.90/month
Maximum download speed .....	100 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	23 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton 4G (discontinued services)**

Monthly fee .....	€ 34.50/month
Maximum download speed .....	150 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	23 GB/month

### **DNA Rajaton 5G 200M**

Monthly fee .....	€ 33.90/month
Maximum download speed .....	200 Mbps
Maximum upload speed .....	100 Mbps
EU data package .....	22 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Nopea 4G Rajaton Lite** (discontinued services)

Monthly fee .....	€ 29.90/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	20 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton 4G 10M**

Monthly fee .....	€ 26.90/month
Maximum download speed .....	10 Mbps
Maximum upload speed .....	10 Mbps
EU data package .....	18 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton** (discontinued services)

Monthly fee .....	€ 24.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
EU data package .....	17 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### **DNA Rajaton 4G Teho ja DNA Rajaton 4G Teho Extra** (discontinued services)

Monthly fee .....	€ 29.90/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	20 GB/month

## **DNA Paketti**

The DNA Paketti subscriptions include 200 standard-priced call minutes and 200 pcs of standard-priced text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.09/min/pc. Calls and messages from Finland abroad are always charged according to a separate price list.

### **DNA Nopea 4G Paketti** (discontinued services)

Monthly fee .....	€ 28.90/month
Maximum download speed .....	100 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	19 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Paketti 10M 200 (discontinued services)

Monthly fee .....	€ 23.90/month
Maximum download speed .....	10 Mbps
Maximum upload speed .....	10 Mbps
EU data package .....	16 GB/month

## DNA Paketti (discontinued services)

Monthly fee .....	€ 17.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
EU data package .....	12 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Jämpti

The DNA Jämpti subscriptions charges are €0.07 per initiated call minute and €0.07 per text message within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

## DNA Nopea 4G Jämpti (discontinued services)

Monthly fee .....	€ 26.90/month
Maximum download speed .....	100 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	18 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Jämpti 4G (discontinued services)

Monthly fee .....	€ 18.90/month
Maximum download speed .....	21 Mbps
Maximum upload speed .....	21 Mbps
EU data package .....	13 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Jämpti

Monthly fee .....	€ 12.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
EU data package .....	9 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### DNA Jämpti Lite (discontinued services)

Monthly fee .....	€ 9.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
EU data package .....	7 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### DNA Jämpti Puhe (discontinued services)

Monthly fee .....	€ 7.90/month
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### DNA Jämpti Mini (discontinued services)

Monthly fee .....	€ 6.90/month
Maximum download speed .....	0,512 Mbps
Maximum upload speed .....	0,512 Mbps
EU data package .....	5 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Puhe Plus

DNA Puhe Plus subscription charge is €0.07 per initiated call minute and €0.07 per text message within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

### DNA Puhe Plus (discontinued services)

Monthly fee .....	€ 7.90/month
Maximum download speed .....	0,256 Mbps
Maximum upload speed .....	0,256 Mbps
EU data package .....	6 GB/month
WiFi calls .....	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA SuperÄlypaketti subscriptions

The DNA SuperÄlypaketti subscriptions include the below mentioned amounts of standard-priced call minutes and text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.09/min/pc. Calls and messages from Finland abroad are always charged according to a separate price list

### DNA SuperÄlypaketti 4G 200 (discontinued services)

Monthly fee .....	€ 24.50/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
Calls in Finland and within the EU/EEA .....	200 min
Text messages in Finland and within the EU/EEA .....	200 pcs
EU data package .....	16 GB/month

## DNA SuperÄlypaketti 1M 350 (discontinued services)

Monthly fee .....	€ 16.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
Calls in Finland and within the EU/EEA .....	350 min
Text messages in Finland and within the EU/EEA .....	350 pcs
EU data package .....	11 GB/month

## DNA SuperÄlypaketti 1M 200 (discontinued services)

Monthly fee .....	€ 11.90/month
Maximum download speed .....	1 Mbps
Maximum upload speed .....	1 Mbps
Calls in Finland and within the EU/EEA .....	200 min
Text messages in Finland and within the EU/EEA .....	200 pcs
EU data package .....	8 GB/monthk

## DNA Äly subscriptions

DNA Äly subscriptions calls and text messages are charged according to usage. Calls and messages from Finland abroad are always charged according to a separate price list.

## DNA Äly 50M (discontinued services)

Monthly fee .....	€ 19.80/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
Calls in Finland and within the EU/EEA .....	€ 0.04/min
Text messages in Finland and within the EU/EEA .....	€ 0.04/pcs
EU data package .....	13 GB/month

**Domestic use of DNA phone subscriptions:**

Domestic data transfer is included in the monthly subscription fee for all DNA phone subscriptions that include a data service. All domestic calls to domestic landline and mobile networks, as well as standard-priced domestic text messages sent to domestic mobile phone numbers during the invoicing period, are included in the monthly subscription fee. Multimedia messages are also included in the monthly subscription fee for the following subscription types: DNA Rajaton 5G 1000M, DNA Max 4G Rajaton, DNA Super 4G Rajaton, DNA Nopea 4G Rajaton, DNA Rajaton 5G 400M, DNA Rajaton 5G 200M, DNA Nopea 4G Rajaton Plus, DNA Nopea 4G Rajaton Lite, DNA Rajaton 4G 10M, DNA Rajaton 4G Super, DNA Rajaton 4G, DNA Rajaton 4G Teho, DNA Rajaton 4G Teho Extra and DNA Rajaton. The monthly fee does not include calls, text or multimedia messages to service or nationwide corporate numbers nor calls or messages sent from Finland to international numbers. In addition to the service number charge or international call charge, a mobile call charge of €0.09/min is charged for calls to service or corporate numbers as well as international calls to non-EU/EEA countries. Standard-priced text messages sent from Finland to non-EU/EEA countries are €0.09€/pc and multimedia messages €0.40/pc. Unless the subscription-specific terms state otherwise, text messages are €0.09/pc and multimedia messages €0.40/pc. DNA Jämpti, DNA Jämpti 4G, DNA Jämpti Lite, DNA Jämpti Puhe, DNA Jämpti Mini, DNA Nopea 4G Paketti, DNA Nopea 4G Jämpti, DNA Numeroparkki, DNA Puhe Plus, DNA SuperÄlypaketti, DNA Paketti and DNA Äly subscription phone calls are charged on the basis of the duration of the call, counting each initiated minute. Calls made via the DNA Multi-SIM additional service are billed as calls made via the main subscription.

**International calls and messages:** Calls and messages from Finland to abroad are charged according to a separate price list; see [www.dna.fi/ulkomailla](http://www.dna.fi/ulkomailla).

**Usage abroad:** The default balance limit for data transfer abroad is €60/ invoice period. When travelling in EU/EEA countries, calls as well as text and

multimedia messages sent to standard-priced numbers in Finland, the country of residence or other EU/EEA countries are charged according to domestic prices. Calls and messages from Finland abroad are always charged according to a separate price list. Data transfer within the EU data package is free of charge in EU and EEA countries. The data transfer that exceeds the EU data package, is charged with the EU-surcharge €3,10/GB. If the subscription type does not only include unlimited data transfer in Finland, but also in the Nordic countries (Sweden, Norway, Denmark) and the Baltic countries (Estonia, Latvia and Lithuania), then data transfer within these areas do not consume the subscription-specific EU data package. More information: [www.dna.fi/EUroaming](http://www.dna.fi/EUroaming). All roaming charges: [www.dna.fi/ulkomailla](http://www.dna.fi/ulkomailla).

For sending and receiving multimedia messages outside of the EU/EEA, the foreign operator's data transfer costs will be charged in addition to the unit price of the multimedia message.

**WiFi calls:** WiFi calls are only possible with certain subscriptions and require a device that support this feature. WiFi calls are always charged as calls made from Finland. Calls and messages from Finland abroad are always charged according to a separate price list.

**Call forwarding:** In Finland, call forwarding to DNA Voicemail and to DNA mobile phone subscriptions is free of charge. Other call forwarding is charged according to the price list. Call forwarding within the EU to your own DNA Voicemail is free of charge. In other countries, call forwarding is charged according to the international price list.

**Calls to DNA subscriptions:** charged according to the operator's price list. Calls to voicemail are charged according to the standard price for a domestic call that is applicable to the subscription type in question.

Calls to voicemail from abroad are charged as other standard-priced calls made from the country in question to landline and mobile phone numbers in Finland.

# Liikkuva laajakaista – Fast 4G internet for a tablet or Mokka

## DNA Liikkuva

### DNA Liikkuva 5G 1000M

Monthly fee .....	€ 44.90/month
Maximum download speed .....	1000 Mbps
Maximum upload speed .....	100 Mbps
EU data package .....	29 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### DNA Liikkuva 5G 400M

Monthly fee .....	€ 44.90/month
Maximum download speed .....	1000 Mbps
Maximum upload speed .....	100 Mbps
EU data package .....	23 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### DNA Liikkuva 4G 200M

Monthly fee .....	€ 29.90/month
Maximum download speed .....	200 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	20 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

### DNA Liikkuva 4G 100M

Monthly fee .....	€ 24.90/month
Maximum download speed .....	100 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	17 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Matkanetti

### DNA Matkanetti 4G Max (discontinued services)

Monthly fee .....	€ 44.90/month
Maximum download speed .....	The maximum 4G speed
Maximum upload speed .....	100 Mbps
EU data package .....	29 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes



## DNA Matkanetti 4G Super (discontinued services)

Monthly fee .....	€ 34.90/month
Maximum download speed .....	300 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	23 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries .....	Yes

## DNA Netti

### DNA Supernetti 4G (discontinued services)

Monthly fee .....	€ 29.90/month
Maximum download speed .....	150 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	20 GB/month

### DNA Tehonetti 4G (discontinued services)

Monthly fee .....	€ 21.90/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	15 GB/month

### DNA Perusnetti 4G Plus (discontinued services)

Monthly fee .....	€ 16.90/month
Maximum download speed .....	21 Mbps
Maximum upload speed .....	21 Mbps
EU data package .....	11 GB/month

### DNA Perusnetti 4G (discontinued services)

Monthly fee .....	€ 14.90/month
Maximum download speed .....	10 Mbps
Maximum upload speed .....	10 Mbps
EU data package .....	10 GB/month

### DNA Tablettinetti 4G

Monthly fee .....	€ 2.90/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
Data transfer .....	€ 0.99/day
EU data package .....	2 GB/month

The data transfer fee is only charged for days when data is transferred.

## DNA Laitenetti

The DNA Laitenetti subscription includes 100 domestic text messages. Text messages exceeding the package are €0.09/pc. The DNA Laitenetti subscription's roaming is disabled.

### DNA Laitenetti Plus

Monthly fee .....	€ 9.90/month
Maximum download speed .....	0,512 Mbps
Maximum upload speed .....	5 Mbps
Domestic calls .....	€ 0.14/min

### DNA Laitenetti

Monthly fee .....	€ 4.90/month
Maximum download speed .....	0,128 Mbps
Maximum upload speed .....	0,218 Mbps

## DNA Veppi

### DNA Veppi 4G Super (discontinued services)

Monthly fee .....	€ 29.90/month
Maximum download speed .....	150 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	20 GB/month

### DNA Veppi 4G Teho (discontinued services)

Monthly fee .....	€ 19.90/month
Maximum download speed .....	50 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	13 GB/month

### DNA Veppi 4G (discontinued services)

Monthly fee .....	€ 19.90/month
Maximum download speed .....	150 Mbps
Maximum upload speed .....	50 Mbps
EU data package .....	13 GB/month

# Other services: Data security and Entertainment

## DNA Turvapaketti

With DNA Turvapaketti you get F-Secure's carefree data security for nearly all of your smart phones, tablets and computers:

### DNA Turvapaketti Plus

DNA Turvapaketti 2 (incl. 2 devices) .....	€ 4.90/month
DNA Turvapaketti Premium (incl. 25 devices) .....	€ 6.90/month

## DNA Tunnusturva

DNA Tunnusturva protects your personal information and your passwords. DNA Tunnusturva is a security alarm and a password bank, both in the same service.

### DNA Tunnusturva

DNA Tunnusturva for 2 e-mail addresses .....	€ 3.90/month
DNA Tunnusturva for 5 e-mail addresses .....	€ 4.90/month
DNA Tunnusturva for 10 e-mail addresses .....	€ 6.90/month

## Freedome VPN

With the Freedome VPN service, you block all unnecessary and malicious websites, protect your connection on open WiFi networks, and hide your IP address from the services you use.

### Freedome VPN

Freedome VPN 1 (incl. 1 device) .....	€ 2.90/month
Freedome VPN 2 (incl. 2 devices) .....	€ 4.90/month
Freedome VPN 3 (incl. 3 devices) .....	€ 6.90/month

## Content and entertainment services

With the Deezer music service, you can create playlists and listen to unlimited music without ads.

### Content and entertainment services

Deezer Premium .....	€ 10.99/month
Deezer Family .....	€ 17.99/month

## Additional services

Service	Activation fee	Monthly fee
Voicemail*	€ 5.00	€ 1.50
Balance reminder	€ 5.00	€ 1.50
Call, SMS and MMS barrin	€ 0	€ 0
DNA Mobiilivarmenne (mobile certificate)	€ 3.90	€ 1.99
Roaming barring**	€ 0	€ 0
Permanent caller ID blocking	€ 0	€ 0
DNA Numeroparkki***	€ 6.90	€ 1.90
DNA Multi-SIM****	€ 0	€ 7.90

\* Voicemail activation is free of charge when you buy a new subscription.

\*\* Roaming barring prevents the subscription from being used in networks abroad. Data restriction abroad service: The service will stop the data transfer connection abroad when the balance limit has been reached. All DNA mobile phone subscriptions have EU's default balance limit of €60 per billing period.

\*\*\* Calls and text messages in Finland and the EU/EEA are €0.30€/min/pc. A subscription cannot be changed into a DNA Numeroparkki subscription during a fixed-term contract period.

\*\*\*\* Calls made through the DNA Multi-SIM add-on service are charged as if they were made via the main subscription.

## Service price list

### Subscription activation and change of subscription type

Subscription activation fee	€ 6.90
Change of subscription type*	€ 10.00
Upgrade of subscription type	€ 0
Subscription re-activation	€ 10.00
Instant subscription re-activation	€ 30.00
Subscription re-activation after a temporary deactivation	€ 10.00

\* The subscription type cannot be changed to DNA Numeroparkki during the fixed-term contract.

### Fees for changes

Change in voicemail, balance reminder or data security service	€ 5.00
Deactivation of voicemail, balance reminder or data security service	€ 0
Change in barring/blocking service	€ 0
Deactivation of barring/blocking service	€ 10.00
Change of ownership	€ 10.00
Number donation	€ 10.00
Change of user or invoiced person, change of invoicing language	€ 10.00

### Paper invoices

Paper invoice for private customers	€ 4.90
Paper invoice for corporate customers (VAT 0%)	€ 11.90
Switching to a paper invoice	€ 10.00
Changing to an e-invoice	€ 0
Ordering electronic customer letters on paper	€ 10.00

## Itemisation of events

By email .....	€ 5.00
By post .....	€ 10.00
At the self-service portal dna.fi .....	€ 0

## Copy of invoice

By email .....	€ 5.00
By post .....	€ 10.00
At the self-service portal dna.fi .....	€ 0

## Balance enquiry

Customer Service .....	€ 5.00
At the self-service portal dna.fi .....	€ 0

## Unlocking code of a SIM-locked device

By email or text message .....	€ 0
By post .....	€ 10.00

## PUK code request

PUK code request .....	€ 10.00
At the self-service portal dna.fi .....	€ 0

## Other service fees

Change of subscription number .....	€ 10.00
Change of SIM card .....	€ 10.00
Activation of call forward .....	€ 10.00
Reminder fee for private customers .....	€ 5.00
Payment reminders for corporate customers .....	€ 20.00
Payment plan .....	€ 10.00
Refund .....	€ 10.00
Inspection of customer register data (free of charge once a year) .....	€ 20.00



Prices include VAT, unless otherwise stated. DNA Plc reserves the right to make changes to the information.

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11/04/2022