

DNA SUBSCRIPTION CHARGES

11/2019

DNA subscriptions

DNA RAJATON

The DNA Rajaton subscriptions include unlimited standard-priced calls, text and multimedia messages within Finland and the EU/EEA.

DNA Max 4G Rajaton EU

Monthly fee	€ 49.90/month
Maximum speed	The maximum 4G speed
EU data package	20 GB/month
WiFi calls	Yes

DNA Super 4G Rajaton EU

Monthly fee	€ 39.90/month
Maximum speed	300 Mbps
EU data package	15 GB/month
WiFi calls	Yes

DNA Rajaton 4G Super (discontinued services) EU

Monthly fee	€ 39.90/month
Maximum speed	300 Mbps
EU data package	600 MB/month

DNA Nopea 4G Rajaton Plus EU

Monthly fee	€ 34.90/month
Maximum speed	150 Mbps
EU data package	10 GB/month
WiFi calls	Yes

DNA Nopea 4G Rajaton (discontinued services) EU

Monthly fee	€ 34.90/month
Maximum speed	100 Mbps
EU data package	10 GB/month
WiFi calls	Yes

DNA Rajaton 4G (discontinued services)

Monthly fee	€ 34.50/month
Maximum speed	150 Mbps

DNA Nopea 4G Rajaton Lite (discontinued services) EU

Monthly fee	€ 29.90/month
Maximum speed	50 Mbps
EU data package	10 GB/ Mbps
WiFi calls	Yes

DNA Rajaton EU

Monthly fee	€ 24.90/month
Maximum speed	1 Mbps
EU data package	10 GB/month
WiFi calls	Yes

DNA Rajaton 4G Teho ja DNA Rajaton 4G Teho Extra (discontinued services)

Monthly fee	€ 29.90/month
Maximum speed	50 Mbps

DNA Rajaton 3G (discontinued services)

Monthly fee	€ 29.50/month
Maximum speed	21 Mbps

DNA Rajaton 3G Perus (discontinued services)

Monthly fee	€ 24.90/month
Maximum speed	21 Mbps

DNA PAKETTI

The DNA Paketti subscriptions include 200 standard-priced call minutes and 200 pcs of standard-priced text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.09/min/pc.

DNA Nopea 4G Paketti (discontinued services) EU

Monthly fee	€ 28.90/month
Maximum speed	100 Mbps
EU data package	10 GB/month
WiFi calls	Yes

DNA Paketti 10M 200 (discontinued services)

Monthly fee	€ 23.90/month
Maximum speed	10 Mbps

DNA Paketti 2M 200 (discontinued services)

Monthly fee	€ 19.90/month
Maximum speed	2 Mbps

DNA Paketti (discontinued services) EU

Monthly fee	€ 17.90/month
Maximum speed	1 Mbps
EU data package	5 GB/month
WiFi calls	Yes

DNA JÄMPTI

The DNA Jämpti subscriptions charges are €0.07 per initiated call minute and €0.07 per text message within Finland and the EU/EEA.

DNA Nopea 4G Jämpti EU

Monthly fee	€ 26.90/month
Maximum speed	100 Mbps
EU data package	10 GB/month
WiFi calls	Yes

DNA Jämpti 4G (discontinued services) EU

Monthly fee	€ 18.90/month
Maximum speed	21 Mbps
EU data package	6 GB/month

DNA Jämpti EU

Monthly fee	€ 12.90/month
Maximum speed	1 Mbps
EU data package	5 GB/month
WiFi calls	Yes

DNA Jämpti Mini (discontinued services) EU

Monthly fee	€ 6.90/month
Maximum speed	0,512 Mbps
EU data package	2,5 GB/month

DNA PUHE, PERUS JA MINI

DNA Puhe Plus, DNA Puhe, DNA Mini Data and DNA Perus subscriptions charges are €0.07 per initiated call minute and €0.07 per text message within Finland and the EU/EEA.

DNA Puhe Plus EU

Monthly fee	€ 7.90/month
Maximum speed	0,256 Mbps
EU data package	2 GB/month
WiFi calls	Yes

DNA Puhe (discontinued services)

Monthly fee	€ 4.90/month
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DNA Mini Data (discontinued services)

Monthly fee	€ 4.90/month
Maximum speed	0,256 Mbps

DNA Perus (discontinued services)

Monthly fee	€ 4.90/month
Maximum speed	0,256 Mbps

DNA SUPERÄLYPAKETTI SUBSCRIPTIONS

The DNA SuperÄlypaketti subscriptions include the below mentioned amounts of standard-priced call minutes and text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.09/min/pc.

DNA SuperÄlypaketti 4G 200 (discontinued services)

Monthly fee	€ 24.50/month
Maximum speed	50 Mbps
Calls in Finland and within the EU/EEA	200 min
Text messages in Finland and within the EU/EEA	200 pcs

DNA SuperÄlypaketti 2M 500 (discontinued services)

Monthly fee	€ 21.90/month
Maximum speed	2 Mbps
Calls in Finland and within the EU/EEA	500 min
Text messages in Finland and within the EU/EEA	500 pcs

DNA SuperÄlypaketti 1M 350 (discontinued services)

Monthly fee	€ 16.90/month
Maximum speed	1 Mbps
Calls in Finland and within the EU/EEA	350 min
Text messages in Finland and within the EU/EEA	350 pcs

DNA SuperÄlypaketti 1M 100 (discontinued services)

Monthly fee	€ 13.90/month
Maximum speed	1 Mbps
Calls in Finland and within the EU/EEA	100 min
Text messages in Finland and within the EU/EEA	100 pcs

DNA SuperÄlypaketti 1M 200 (discontinued services)

Monthly fee	€ 11.90/month
Maximum speed	1 Mbps
Calls in Finland and within the EU/EEA	200 min
Text messages in Finland and within the EU/EEA	200 pcs

DNA ÄLY SUBSCRIPTIONS

DNA Äly 50M (discontinued services)

Monthly fee	€ 19.80/month
Maximum speed	50 Mbps
Calls in Finland and within the EU/EEA	€ 0.04/min
Text messages in Finland and within the EU/EEA	€ 0.04/pcs

DNA Äly 21M (discontinued services)

Monthly fee	€ 13.90/month
Maximum speed	21 Mbps
Calls in Finland and within the EU/EEA	€ 0.045/min
Text messages in Finland and within the EU/EEA	€ 0.045/pcs

DNA Äly 2M (discontinued services)

Monthly fee	€ 9.90/month
Maximum speed	2 Mbps
Calls in Finland and within the EU/EEA	€ 0.05/min
Text messages in Finland and within the EU/EEA	€ 0.05/pcs

DNA Äly 0,5M (discontinued services)

Monthly fee	€ 5.90/month
Maximum speed	0,5 Mbps
Calls in Finland and within the EU/EEA	€ 0.06/min
Text messages in Finland and within the EU/EEA	€ 0.06/pcs

Domestic use of DNA phone subscriptions: Domestic data transfer is included in the monthly subscription fee for all DNA phone subscriptions that include a data service. All domestic calls to domestic landline and mobile networks, as well as standard-priced domestic text messages sent to domestic mobile phone numbers during the invoicing period, are included in the monthly subscription fee. Multimedia messages are also included in the monthly subscription fee for the following subscription types: DNA Max 4G Rajaton, DNA Super 4G Rajaton, DNA Nopea 4G Rajaton, DNA Nopea 4G Rajaton Plus, DNA Nopea 4G Rajaton Lite, DNA Rajaton 4G Super, DNA Rajaton 4G, DNA Rajaton 4G Teho, DNA Rajaton 4G Teho Extra, DNA Rajaton 3G, DNA Rajaton 3G Perus and DNA Rajaton. The monthly fee does not include calls, text or multimedia messages to service or nationwide corporate numbers nor calls or messages sent from Finland to international numbers. In addition to the service number charge or international call charge, a mobile call charge of €0.09/min is charged for calls to service or corporate numbers as well as international calls to non-EU/EEA countries. Standard-priced text messages sent from Finland to non-EU/EEA countries are €0.09/pc and multimedia messages €0.40/pc. Unless the subscription-specific terms state otherwise, text messages are €0.09/pc and multimedia messages €0.40/pc.

DNA Jämpti, DNA Jämpti 4G, DNA Jämpti Mini, DNA Nopea 4G Paketti, DNA Mini Data, DNA Nopea 4G Jämpti, DNA Numeroparkki, DNA Perus, DNA Puhe, DNA Puhe Plus, DNA SuperÄlypaketti, DNA Paketti and DNA Äly subscription phone calls are charged on the basis of the duration of the call, counting each initiated minute. International calls and messages: Calls and messages from Finland to abroad are charged according to a separate price list; see www.dna.fi/ulkomaila.

Usage abroad: The default balance limit for data transfer abroad is €60/invoice period. When travelling in EU/EEA countries, calls as well as text and multimedia messages sent to standard-priced numbers in Finland, the country of residence or other EU/EEA countries are charged according to domestic prices. The EU baseline fee is charged for data transfer. If your subscription includes a EU data package, data transfer is free of charge within the package. When fair use limits are exceeded, EU surcharge fees will apply. More information: www.dna.fi/EUroaming. All roaming charges: www.dna.fi/ulkomaila.

For sending and receiving multimedia messages outside of the EU/EEA, the foreign operator's data transfer costs will be charged in addition to the unit price of the multimedia message.

WiFi calls: WiFi calls are only possible with certain subscriptions and require a device that support this feature. WiFi calls are always charged as calls made from Finland.

Call forwarding: In Finland, call forwarding to DNA Voicemail and to DNA mobile phone subscriptions is free of charge. Other call forwarding is charged according to the price list. Call forwarding within the EU to your own DNA Voicemail is free of charge. In other countries, call forwarding is charged according to the international price list.

Calls to DNA subscriptions: charged according to the operator's price list.

Calls to voicemail are charged according to the standard price for a domestic call that is applicable to the subscription type in question. Calls to voicemail from abroad are charged as other standard-priced calls made from the country in question to landline and mobile phone numbers in Finland.

Liikkuva laajakaista – Fast 4G internet for a tablet or Mokka

DNA MATKANETTI

DNA Matkanetti 4G Max

Monthly fee	€ 44.90/month
Maximum speed	The maximum 4G speed
EU-datapaketti	20 GB/month

DNA Matkanetti 4G Super

Monthly fee	€ 34.90/month
Maximum speed	300 Mbps
EU-datapaketti	15 GB/month

DNA NETTI

DNA Hypernetti 4G (discontinued services)

Monthly fee	€ 34.90/month
Maximum speed	300 Mbps

DNA Supernetti 4G

Monthly fee	€ 29.90/month
Maximum speed	150 Mbps

DNA Tehonetti 4G (discontinued services)

Monthly fee	€ 21.90/month
Maximum speed	50 Mbps

DNA Perusnetti 4G Plus (discontinued services)

Monthly fee	€ 16.90/month
Maximum speed	21 Mbps

DNA Perusnetti 4G (discontinued services)

Monthly fee	€ 14.90/month
Maximum speed	10 Mbps

DNA Tablettinetti 4G

Monthly fee	€ 2.90/month
Maximum speed	50 Mbps
Tiedonsiirto	€ 0.99/day

The data transfer fee is only charged for days when data is transferred.

DNA LAITENETTI

The DNA Laitenetti subscription includes 100 domestic text messages. Text messages exceeding the package are €0.09/pc. The DNA Laitenetti subscription's roaming is disabled.

DNA Laitenetti Plus

Monthly fee	€ 9.90/month
Maximum speed (download)	0,512 Mbps
Maximum speed (upload)	5 Mbps
Domestic calls	€ 0.14/min

DNA Laitenetti

Monthly fee	€ 4.90/month
Maximum speed	0,128 Mbps

DNA VEPPI

DNA Veppi 4G Super (discontinued services)

Monthly fee	€ 29.90/month
Maximum speed	150 Mbps

DNA Veppi 4G Teho (discontinued services)

Monthly fee	€ 19.90/month
Maximum speed	50 Mbps

DNA Veppi 4G (discontinued services)

Monthly fee	€ 19.90/month
Maximum speed	150 Mbps

DNA Veppi 4G Perus (discontinued services)

Monthly fee	€ 13.90/month
Maximum speed	10 Mbps

DNA Veppi (discontinued services)

Monthly fee	€ 12.90/month
Maximum speed	21 Mbps

Other services

DATA SECURITY AND ENTERTAINMENT

DNA Turvapaketti Plus

With DNA Turvapaketti you get F-Secure's carefree data security for nearly all of your smart phones, tablets and computers:

DNA Turvapaketti 2 (incl. 2 devices)	€ 4.90/month
DNA Turvapaketti 3 (incl. 3 devices)	€ 6.90/month
DNA Turvapaketti Premium	€ 6.90/month
DNA Turvapaketti 6 (incl. 6 devices)	€ 9.90/month
DNA Turvapaketti 10 (incl. 10 devices)	€ 13.90/month

Freedome VPN

Freedome VPN 1 (incl. 1 device)	€ 2.90/month
Freedome VPN 2 (incl. 2 devices)	€ 4.90/month
Freedome VPN 3 (incl. 3 devices)	€ 6.90/month

Content and entertainment services

DNA TV with recording function	€ 6.90/month
Deezer Premium+	€ 9.99/month

Additional services

Service	Activation fee	Monthly fee
Voice-mail*	€ 5.00	€ 1.50
Balance reminder	€ 5.00	€ 1.50
Call, SMS and MMS barrin	€ 0	€ 0
DNA Mobiilivarmenne (mobile certificate)	€ 3.90	€ 1.99
Roaming barring**	€ 0	€ 0
Permanent caller ID blocking	€ 0	€ 0
DNA Numeroparkki***	€ 3.90	€ 1.90

*Voice-mail activation is free of charge when you buy a new subscription. **Roaming barring prevents the subscription from being used in networks abroad. Data restriction abroad service: The service will stop the data transfer connection abroad when the balance limit has

been reached. All DNA mobile phone subscriptions have EU's default balance limit of €60 per billing period. ***Calls and text messages in Finland and the EU/EEA are €0.30€/min/pc.

Service price list

Activation and changes to a subscription

■ Subscription activation fee	€ 3.90
■ Change of subscription type*	€ 10.00
■ Upgrade of subscription type	€ 0.00
■ Subscription re-activation	€ 10.00
■ Instant subscription re-activation	€ 30.00
■ Subscription re-activation after a temporary deactivation	€ 10.00

* A subscription cannot be changed into a DNA Puhe Plus subscription during a fixed-term contract period.

Fees for changes

■ change in voicemail, balance reminder or data security service	€ 5.00
■ deactivation of voicemail, balance reminder or data security service	€ 0.00
■ change in barring/blocking service	€ 0.00
■ deactivation of barring/blocking service	€ 10.00
■ Change of ownership	€ 10.00
■ Change of ownership via Minun Palveluni (self-service)	€ 5.00
■ Number donation	€ 10.00
■ Change of user or invoiced person, change of invoicing language	€ 10.00

Paper invoices

■ Paper invoice for private customers	€ 2.90
■ Paper invoice for corporate customers (VAT 0%)	€ 11.90
■ Switching to a paper invoice	€ 10
■ Changing to an e-invoice	€ 0
■ Ordering electronic customer letters on paper	€ 10.00

Itemisation of events

■ By email	€ 5.00
■ By post	€ 10.00
■ Minun palveluni (self-service)	€ 0.00

Copy of invoice

■ By email	€ 5.00
■ By post	€ 10.00
■ Minun palveluni (self-service)	€ 0.00

Balance enquiry

■ Customer Service	€ 5.00
■ Minun palveluni (self-service)	€ 0.00

Unlocking code of a SIM-locked device

■ By email or text message	€ 0.00
■ By post	€ 10.00

PUK code request

■ PUK code request	€ 10.00
■ Minun palveluni (self-service)	€ 0.00

Other service fees

■ Change of subscription number	€ 10.00
■ Change of SIM card	€ 10.00
■ Activation of call forwarding	€ 10.00
■ Reminder fee for private customers	€ 5.00
■ Payment reminders for corporate customers	€ 20.00
■ Payment plan	€ 10.00
■ Refund	€ 10.00

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