

DNA SUBSCRIPTION CHARGES

04/2019

DNA Max 4G Rajaton EU

– Unlimited 4G Internet access with the maximum speed in Finland and 20 GB of data within the EU per month. Unlimited calls and text and multimedia messages in Finland and within the EU/EEA.

Monthly fee €49,90/month

Maximum speed **The maximum 4G speed**

Includes unlimited calls and text and multimedia messages in Finland and within the EU/EEA.

The EU data package includes a monthly quota of 20 GB of data transfer in the EU/EEA countries

DNA Super 4G Rajaton EU

– Unlimited 4G internet access of 300 Mbps in Finland and 15 GB/month of EU data. Includes unlimited calls and text and multimedia messages in Finland and within the EU/EEA.

Monthly fee €39,90/month

Maximum speed **300 Mbps**

Includes unlimited calls and text and multimedia messages in Finland and within the EU/EEA.

The EU data package includes a monthly quota of 15 GB of data transfer in the EU/EEA countries.

DNA Nopea 4G subscriptions

– Unlimited 100 Mbps 4G internet in Finland and 10 GB of data within the EU per month. Calls and text messages without a limit, as a package or based on use.

DNA Nopea 4G Rajaton EU

Monthly fee €34,90/month

Maximum speed **100 Mbps**

Includes unlimited calls and text and multimedia messages in Finland and within the EU/EEA.

The EU data package includes a monthly quota of 10 GB of data transfer in the EU/EEA countries.

DNA Nopea 4G Paketti EU

Monthly fee €28,90/month

Maximum speed **100 Mbps**

Includes 200 minutes of standard-priced calls and 200 standard-priced text messages in Finland and within the EU/EEA. Calls and text messages exceeding the package limits are charged at €0.09 per minute or message. The EU data package includes a monthly quota of 10 GB of data transfer in the EU/EEA countries.

DNA Nopea 4G Jämpti EU

Monthly fee €26,90/month

Maximum speed **100 Mbps**

In Finland and in the EU/EEA countries, calls cost €0,07/initiated min. and text messages €0.07/each. The EU data package includes a monthly quota of 10 GB of data transfer in the EU/EEA countries.

Other subscriptions

DNA Rajaton EU

Monthly fee €29,90/month
Maximum speed 1 Mbps
Includes unlimited calls and text and multimedia messages in Finland and within the EU/EEA.
The EU data package includes a monthly quota of 10 GB of data transfer in the EU/EEA countries

DNA Paketti EU

Monthly fee €17,90/month
Maximum speed 1 Mbps
Includes 200 minutes of calls and 200 text messages in Finland and within the EU/EEA.
Calls not included in the package cost €0.09 per minute and text messages €0.09 each.
The EU data package includes a monthly quota of 5 GB of data transfer in the EU/EEA countries.

DNA Jämpti EU

Monthly fee €12,90/month
Maximum speed 1 Mbps
In Finland and in the EU/EEA countries, calls cost €0,07/initiated min. and text messages €0.07 each.
The EU data package includes a monthly quota of 5 GB of data transfer in the EU/EEA countries.

DNA Puhe

Monthly fee €4,90/month
In Finland and in the EU/EEA countries, calls cost €0,07/initiated min. and text messages €0.07/each.
No data transfer.

Domestic use of DNA mobile phone subscriptions: Domestic data transfer is included in the monthly subscription fee for DNA mobile phone subscriptions, with the exception of the DNA Puhe subscription. **Domestic calls and messages to abroad are charged according to a separate price list; see dna.fi/ulkomailia.** The calls and text messages included in the monthly subscription fee include domestic phone calls to domestic fixed and mobile communication networks and standard-priced text and sent domestically to domestic mobile phone numbers during the billing period. The monthly fee for the following subscriptions also includes standard-priced domestic multimedia messages: DNA Super 4G Rajaton, DNA Nopea 4G Rajaton, and DNA Rajaton. The monthly fee does not include calls or text or multimedia messages to service numbers and universal access numbers or calls made or messages sent from Finland to international numbers. In addition to the service number charge or international call charge, a mobile call charge of €0.09/min is charged for calls to service numbers, universal access numbers and international numbers. Normal priced text messages sent from Finland to abroad cost 0,09€/each and multimedia messages 0,40€/each. If no subscription-specific terms have been stated, text messages €0.09 each and multimedia messages €0.40 each. DNA Nopea 4G Jämpti, DNA Jämpti and DNA Puhe subscription phone calls are charged on the basis of the duration of the call and charged on a per-minute basis for each initiated minute.

Use within the EU/EEA: When travelling in the EU and EEA countries, calls and text and multimedia messages to standard-priced numbers in Finland, the country of residence or other EU and EEA countries are

charged at the domestic price. The data transfer charge is 0.0056€/MB. If your subscription includes a EU data package, data transfer is free of charge within the package. Once the data transfer quota of the package has been exceeded, the charge is 0.0056€/MB. More information: www.dna.fi/EUroaming

Other international use: More information on prices: www.dna.fi/ulkomailia. In addition to the price per message, the foreign operator's data transfer fee is charged for sending and receiving multimedia messages outside the EU/EEA. The default balance limit abroad is EUR 60 per billing period.

Call forwarding: Call forwarding in Finland to DNA Voicemail and to DNA mobile subscriptions is free of charge. Other call forwarding is charged according to the price list. Call forwarding within the EU to your own DNA Voicemail is free of charge. In other countries, call forwarding is charged according to the international price list.

WiFi calls: WiFi calls are charged as calls made from Finland.

Calls to DNA subscriptions: charged according to the operator's price list.

Calls to voicemail are charged using the standard price that is applied to domestic calls made using the subscription type in question. Calls to voicemail from abroad are charged as other standard-priced calls made from the country in question to fixed-line and mobile numbers in Finland. Detailed information on prices: dna.fi

Liikkuva laajakaista – Fast 4G internet for a tablet or Mokka

DNA Matkanetti 4G Max

Monthly fee €44,90

Maximum speed The maximum 4G speed

Includes 20 GB of data within the EU per month.

DNA Matkanetti 4G Super

Monthly fee €34,90

Maximum speed 300 Mbps

Includes 20 GB of data within the EU per month.

DNA Supernetti 4G

Monthly fee €29,90

Maximum speed 150 Mbps

DNA Perusnetti 4G

Monthly fee €14,90

Maximum speed 10 Mbps

DNA Laitenetti

Monthly fee €4,90

Maximum speed 256 kbit/s

Includes 200 standard-priced text messages in Finland. Text messages exceeding the package limits are charged at €0.09 per message.

DNA Tablettinetti 4G

Monthly fee €2,90

Maximum speed 50 Mbps

Data transfer €0,99/day*

*The data transfer fee is only charged for days when data is transferred.

These speeds are the maximum speeds enabled by the service. The fastest connections are achieved with suitable mobile devices within DNA's 4G network. Detailed description found in DNA mobile

broadband special terms and conditions. Check coverage at dna.fi. Subscriptions include unlimited data transfer in Finland. Basic services for the subscriptions: Receiving standard text messages.

Data security services

DNA Turvapaketti 1 €2,95/month

DNA Turvapaketti 3 (incl. 3 devices) €6,90/month

DNA Turvapaketti 5 (incl. 5 devices) €8,90/month

Content and entertainment services

DNA TV with recording function €6,90/month

Deezer Premium+ €9,99/month

Additional services

	Activation fee	Monthly fee
Voicemail*	€5,00	€1,50
Saldomuistutus (balance reminder)	€5,00	€1,50
Call, SMS and MMS barring	€0	€0
DNA Mobiilivarmenne (mobile certificate)	€3,90	€1,99
Roaming barring**	€0	€0
Permanent caller ID blocking	€0	€0

*Voicemail activation is free of charge when you buy a new subscription.

**Roaming barring prevents the subscription from being used in networks abroad. Data restriction abroad service: The service will stop the data transfer connection abroad when the balance limit has been reached. All DNA mobile phone subscriptions have EU's default balance limit of €60 per billing period.

Service price list

Subscription activation fee	€3,90
Subscription activation fee as self-service	€3,90
Change of user and invoiced person, change of invoicing language	€10,00
Fees for changes	
■ change in voicemail, balance limit reminder or data security service	€5,00
■ deactivation of voicemail, balance limit reminder or data security service	€0,00
■ change in barring/blocking service	€0,00
■ deactivation of barring/blocking service	€10,00
Change of ownership	€10,00
■ Minun palveluni (self-service)	€5,00
Paper invoices	
■ Paper invoice for private customers	€2,90
■ Paper invoice for corporate customers (VAT 0%)	€7,90
■ Switch to paper invoice	€10,00
■ Change into an e-invoice	€0,00
Ordering electronic customer letters on paper	€10,00
Itemisation of events	
■ By email	€5,00
■ By post	€10,00
■ Minun palveluni (self-service)	€0,00
Copy of invoice	
■ By email	€5,00
■ By post	€10,00
■ Minun palveluni (self-service)	€0,00
Balance enquiry	€5,00
■ Minun palveluni (self-service)	€0,00
Change of subscription type*	€10,00
■ Minun palveluni (self-service)	€5,00
■ Changing to a more expensive subscription type	€0,00
Subscription reactivation	€10,00
Quick subscription activation	€30,00
Subscription activation after temporary closure	€10,00
*The subscription type cannot be changed to a DNA Puhe subscription during the fixed-term contract period.	
Unlocking code of a SIM-locked device	
■ By email or text message	€0,00
■ By post	€10,00
PUK code request	€10,00
■ Minun palveluni (self-service)	€0,00
Change of subscription number	€10,00
Change of SIM card	€10,00
Activation of call forwarding	€10,00
Reminder fee for private customers	€5,00
Payment reminders for corporate customers	€20,00
Payment plan	€10,00
Refund	€10,00