

DNA Subscription Charges

DNA Subscriptions

DNA Rajaton

The DNA Rajaton subscriptions include unlimited standard-priced calls, text and multimedia messages within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

DNA Rajaton 5G 1000M EU	
Monthly fee	€ 50.50/month
Maximum download speed .	
Maximum upload speed	100 Mbps
EU data package	62 GB/month
WiFi calls	
Unlimited data transfer in Finland, the Nordic countries and the Baltic co	ountriesYes
DNA Max 4G Rajaton (discontinued services)	
Monthly fee	€ 49.90/month
Maximum download speed	The maximum 4G speed
Maximum upload speed	100 Mbps
EU data package	62 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic co	ountriesYes
DNA Rajaton 5G 600M	
Monthly fee	€ 40.38/month
Maximum download speed	600 Mbps
Maximum upload speed	100 Mbps
EU data package	50 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic co	ountriesYes

Monthly fee	DNA Super 4G Rajaton (discontinued services)	
Maximum upload speed 50 Mbps EU data package 50 GB/month WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries 7 Yes DNA Rajaton 4G Super (discontinued services) Monthly fee	Monthly fee	. € 40.38/month
EU data package	Maximum download speed	300 Mbps
WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries DNA Rajaton 4G Super (discontinued services) Monthly fee € 39.90/month Maximum download speed 300 Mbps Maximum upload speed 50 Mbps EU data package 50 GB/month Unlimited data transfer in Finland, the Nordic countries and the Baltic countries PNA Rajaton 5G 400M Maximum upload speed 400 Mbps Maximum download speed 400 Mbps Maximum upload speed 50 Mbps Unlimited data transfer in Finland, the Nordic countries and the Baltic countries 7es DNA Nopea 4G Rajaton Plus (discontinued services) Monthly fee 535.32/month Maximum upload speed 50 Mbps Maximum upload speed 50 Mbps Maximum upload speed 50 Mbps Muffi calls 7es DNA Nopea 4G Rajaton (discontinued services) Monthly fee 635.32/month Maximum upload speed 50 Mbps Miffi calls 7es DNA Nopea 4G Rajaton (discontinued services) Monthly fee 635.32/month Miffi calls 7es DNA Nopea 4G Rajaton (discontinued services) Monthly fee 635.32/month Maximum upload speed 50 Mbps Miffi calls 7es DNA Rajaton 4G (discontinued services) Monthly fee 634.50/month Maximum upload speed 50 Mbps DNA Rajaton 4G (discontinued services) DNA Rajaton 4G (discontinued services) Monthly fee 634.50/month Maximum upload speed 50 Mbps	Maximum upload speed	50 Mbps
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries DNA Rajaton 4G Super (discontinued services) Monthly fee	EU data package	50 GB/month
DNA Rajaton 4G Super (discontinued services) Monthly fee € 39.90/month Asximum download speed 50 Mbps EU data package 50 GB/month Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Rajaton 5G 400M Monthly fee € 37.35/month Maximum download speed 400 Mbps Maximum upload speed 90 Mbps Maximum download Speed 90 Mbps Maximum download Speed 90 Mbps Maximum upload Speed 90 Mbps Maximum download Speed 90 Mbps Maximum upload Speed 91 Mbps Maximum upload Speed 91 Mbps Maximum upload Speed 94 Mbps Maximum upload Speed 95 Mbps 95 Mbps Maximum upload Speed 95 Mbps	WiFi calls	Yes
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Maximum download speed	DNA Rajaton 4G Super (discontinued services)	
Maximum download speed	Monthly fee	€ 39.90/month
EU data package 50 GB/month Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Rajaton 5G 400M		
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries DNA Rajaton 5G 400M Monthly fee	Maximum upload speed	50 Mbps
Monthly fee	EU data package	50 GB/month
Monthly fee	Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
Maximum download speed 100 Mbps EU data package 46 GB/month WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Monthly fee € 35.32/month Maximum download speed 50 Mbps EU data package 44 GB/month WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Monthly fee 535.32/month MiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Nopea 4G Rajaton (discontinued services) Monthly fee € 35.32/month Maximum download speed 100 Mbps Maximum upload speed 50 Mbps EU data package 50 Mbps EU data package 50 Mbps EU data package 50 Mbps Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Rajaton 4G (discontinued services) Monthly fee 94 G 34.50/month Maximum download speed 150 Mbps Maximum upload speed 50 Mbps Maximum upload speed 5150 Mbps Maximum download speed 550 Mbps Maximum upload speed 550 Mbps Maximum upload speed 550 Mbps	DNA Rajaton 5G 400M EU	
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Maximum upload speed	•	
EU data package	·	•
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries		
Monthly fee	WiFi calls	Yes
Monthly fee	Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
Monthly fee	DNA Nopea 4G Rajaton Plus (discontinued services)	
Maximum download speed 50 Mbps Maximum upload speed 50 Mbps EU data package 44 GB/month WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Nopea 4G Rajaton (discontinued services) Monthly fee ₹ 35.32/month Maximum download speed 100 Mbps Maximum upload speed 50 Mbps EU data package 44 GB/month WiFi calls Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries Yes DNA Rajaton 4G (discontinued services) Monthly fee ₹ 34.50/month Maximum download speed 50 Mbps Maximum upload speed 50 Mbps Maximum upload speed 50 Mbps Maximum upload speed 50 Mbps		€ 35.32/month
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WiFi calls	Unlimited data transfer in Finland, the Nordic countries and the Baltic countries DNA Nopea 4G Rajaton (discontinued services) Monthly fee Maximum download speed	Yes Yes Yes 100 Mbps
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DNA Rajaton 5G 200M

Monthly fee	
Maximum download speed	
Maximum upload speed	100 Mb
EU data package	
WiFi calls	
Unlimited data transfer in Finland, the Nordic countries and the Baltic c	ountriesY
DNA Rajaton 200M 💷	
Monthly fee	€ 32.29/mon
Maximum download speed	200 Mb _l
Maximum upload speed	10 Mb _l
EU data package	40 GB/mon
WiFi calls	Y
Unlimited data transfer in Finland, the Nordic countries and the Baltic c	ountriesYe
DNA Nopea 4G Rajaton Lite (discontinued services)	
Monthly fee	€ 30.26/mon
Maximum download speed	50 Mb _l
Maximum upload speed	50 Mb _l
EU data package	38 GR/mon
EO data package	50 db/iiioii
WiFi calls	Ye
	Ye
WiFi calls Unlimited data transfer in Finland, the Nordic countries and the Baltic c	Ye
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WiFi calls	© 27.23/moniiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii

DNA Paketti

The DNA Paketti subscriptions include 200 standard-priced call minutes and 200 pcs of standard-priced text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.091/min/pc. Calls and messages from Finland abroad are always charged according to a separate price list.

DNA Nopea 4G Paketti (discontinued services)	
Monthly fee	€ 29.25/month
Maximum download speed	
Maximum upload speed	50 Mbps
EU data package	36 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Paketti 10M 200 (discontinued services)	
Monthly fee	€ 23.90/month
Maximum download speed	10 Mbps
Maximum upload speed	10 Mbps
EU data package	30 GB/month
DNA Paketti (discontinued services)	
Monthly fee	€ 18.12/month
Maximum download speed	1 Mbps
Maximum upload speed	1 Mbps
EU data package	23 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA Jämpti and DNA Mini

The DNA Jämpti subscriptions charges are €0.071 per initiated call minute and €0.071 per text message within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

DNA Nopea 4G Jämpti (discontinued services) Monthly fee _______ € 26.90/month Maximum download speed _______ 100 Mbps Maximum upload speed _______ 50 Mbps EU data package _______ 34 GB/month WiFi calls _______ Yes Unlimited data transfer in Finland, the Nordic countries and the Baltic countries ______ Yes

DNA Mini

Monthly fee	€ 19.99/month
Maximum download speed	10 Mbps
Maximum upload speed	1 Mbps
EU data package	25 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Jämpti 4G (discontinued services)	
Monthly fee	€ 19.13/month
Maximum download speed	21 Mbps
Maximum upload speed	21 Mbps
EU data package	24 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Jämpti 5M (discontinued services)	
Monthly fee	€ 16.09/month
Maximum download speed	5 Mbps
Maximum upload speed	1 Mbps
EU data package	20 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Jämpti (discontinued services)	
Monthly fee	€ 12.90/month
Maximum download speed	1 Mbps
Maximum upload speed	1 Mbps
EU data package	17 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Jämpti Mini (discontinued services)	
Monthly fee	€ 6.90/month
Maximum download speed	
Maximum upload speed	•
EU data package	
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	
•	

DNA Puhe Plus

DNA Puhe Plus subscription charge is €0.071 per initiated call minute and €0.071 per text message within Finland and the EU/EEA. Calls and messages from Finland abroad are always charged according to a separate price list.

DNA Puhe Plus (discontinued services)

Monthly fee	€ 8.00/month
Maximum download speed	0,256 Mbps
Maximum upload speed	0,256 Mbps
EU data package	10 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA Kelloliittymä

Unlimited subscription for smart watches. The subscription includes unlimited calls, text and multimedia messages within Finland and the EU/EEA area. International calls and messages from Finland to abroad are charged according to a separate price list.

DNA Kelloliittymä

Monthly fee	€ 19.90/month
Maximum download speed	5 Mbps
Maximum upload speed	1 Mbps
EU data package	25 GB/month
WiFi calls	Yes
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA SuperÄlypaketti subscriptions

The DNA SuperÄlypaketti subscriptions include the below mentioned amounts of standard-priced call minutes and text messages within Finland and the EU/EEA. Calls and text messages exceeding the package are €0.091/min/pc. Calls and messages from Finland abroad are always charged according to a separate price list

DNA SuperÄlypaketti 4G 200 (discontinued services)

Monthly fee	€ 24.80/month
Maximum download speed	50 Mbps
Maximum upload speed	
Calls in Finland and within the EU/EEA	
Text messages in Finland and within the EU/EEA	200 pcs
EU data package	31 GB/month

DNA SuperÄlypaketti 1M 350 (discontinued services)

Monthly fee	€ 16.90/month
Maximum download speed	1 Mbps
Maximum upload speed	1 Mbps
Calls in Finland and within the EU/EEA	350 min
Text messages in Finland and within the EU/EEA	350 pcs
EU data package	21 GB/month

DNA SuperÄlypaketti 1M 200 (discontinued services)

Monthly fee	€ 11.90/month
Maximum download speed	1 Mbps
Maximum upload speed	1 Mbps
Calls in Finland and within the EU/EEA	
Text messages in Finland and within the EU/EEA	200 pcs
EU data package	15 GB/month

DNA Äly subscriptions

DNA Äly subscriptions calls and text messages are charged according to usage. Calls and messages from Finland abroad are always charged according to a separate price list.

DNA Äly 50M (discontinued services)	
Monthly fee	€ 19.80/month
Maximum download speed	50 Mbps

Maximum upload speed50 MbpsCalls in Finland and within the EU/EEA€ 0.04/minText messages in Finland and within the EU/EEA€ 0.04/pcsEU data package25 GB/month

Additional information about the pricing of DNA mobile phone subscriptions

Domestic use of DNA phone subscriptions: Domestic data transfer is included in the monthly subscription fee for all DNA phone subscriptions that include a data service. All domestic calls to domestic landline and mobile networks, as well as standard-priced domestic text messages sent to domestic mobile phone numbers during the invoicing period, are included in the monthly subscription fee. Multimedia messages are also included in the monthly subscription fee for the following subscription types: DNA Rajaton 5G 1000M, DNA Max 4G Rajaton, DNA Rajaton 5G 600M, DNA Super 4G Rajaton, DNA Nopea 4G Rajaton, DNA Rajaton 5G 400M, DNA Rajaton 5G 200M, DNA Rajaton 200M, DNA Nopea 4G Rajaton Plus, DNA Nopea 4G Rajaton Lite, DNA Rajaton 4G 10M, DNA Kelloliittymä, DNA Rajaton 4G Super, DNA Rajaton 4G, DNA Rajaton 4G Teho, DNA Rajaton 4G Teho Extra and DNA Rajaton. The monthly fee does not include calls, text or multimedia messages to service or nationwide subscriber numbers nor calls or messages sent from Finland to international numbers. Calls to nationwide subscriber numbers (previously known as business numbers) are subject only to a mobile call charge (mcc). Calls to service numbers are subject to a mobile call charge (mcc) in addition to a service charge. Calls to non-EU countries are subject to a mobile call charge (mcc) in addition to an international call charge. The mobile call charge is €0.171 per minute (from 1st Apr 2026 € 0.189/minute). Standard-priced text messages sent from Finland to non-EU/EEA countries are €0.091€/pc and multimedia messages €0.405/pc. Unless the subscription-specific terms state otherwise, text messages are €0.091/pc and multimedia messages €0.405/pc. DNA Nopea 4G Jämpti, DNA Jämpti 4G, DNA Jämpti 5M, DNA Jämpti, DNA Jämpti Mini, DNA Mini, DNA Nopea 4G Paketti, DNA Numeroparkki, DNA Puhe Plus, DNA SuperÄlypaketti, DNA Paketti and DNA Äly subscription phone calls are charged on the basis of the duration of the call, counting each initiated minute. Calls made via the DNA Multi-SIM additional service are billed as calls made via the main subscription.

International calls and messages: Calls and messages from Finland to abroad are charged according to a separate price list; see dna.fi/ulkomailla.

Usage abroad: The default balance limit for data transfer abroad is €60/ invoice period. When travelling in EU/EEA countries, calls as well as text and multimedia messages sent to standard-priced numbers in Finland, the country of residence or other EU/EEA countries are charged according to domestic prices. Calls and messages from Finland abroad are always charged according to a separate price list. Data transfer within the EU data package is free of charge in EU and EEA countries. The data transfer that exceeds the EU data package, is charged with the EU-surcharge €1.632/GB. If the subscription type does not only include unlimited data transfer in Finland, but also in the Nordic countries (Sweden, Norway, Denmark) and the Baltic countries (Estonia, Latvia and Lithuania), then data transfer within these areas do not consume the subscription-specific EU data package. More information: dna.fi/EUroaming. All roaming charges: dna.fi/ulkomailla.

For sending and receiving multimedia messages outside of the EU/EEA, the foreign operator's data transfer costs will be charged in addition to the unit price of the multimedia message.

WiFi calls: WiFi calls are only possible with certain subscriptions and require a device that support this feature. WiFi calls are always charged as calls made from Finland. Calls and messages from Finland abroad are always charged according to a separate price list.

Call forwarding: In Finland, call forwarding to DNA Voicemail and to DNA mobile phone subscriptions is free of charge. Other call forwarding is charged according to the price list. Call forwarding within the EU to your own DNA Voicemail is free of charge. In other countries, call forwarding is charged according to the international price list.

Calls to DNA subscriptions: charged according to the operator's price list. Calls to voicemail are charged according to the standard price for a domestic call that is applicable to the subscription type in question.

Calls to voicemail from abroad are charged as other standard-priced calls made from the country in question to landline and mobile phone numbers in Finland.

Mobile broadband – Fast internet for a tablet or Mokkula

DNA Liikkuva

DNA Liikkuva 5G 1000M

Monthly fee	€ 45.44/month
Maximum download speed	1000 Mbps
Maximum upload speed	100 Mbps
EU data package	56 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA Liikkuva 5G 600M

DNA LIIKKUVA 5G 600M 🔛	
Monthly fee	€ 40.38/month
Maximum download speed	600 Mbps
Maximum upload speed	100 Mbps
EU data package	50 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Liikkuva 5G 400M	
Monthly fee	€ 35.32/month
Maximum download speed	400 Mbps
Maximum upload speed	100 Mbps
EU data package	44 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Liikkuva 4G 200M	
Monthly fee	€ 30.26/month
Maximum download speed	200 Mbps
Maximum upload speed	50 Mbps
EU data package	38 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Liikkuva 4G 100M	
Monthly fee	€ 25.20/month
Maximum download speed	100 Mbps
Maximum upload speed	50 Mbps
EU data package	31 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes
DNA Liikkuva 50M EU	
Monthly fee	€ 20.14/month
Maximum download speed	
Maximum upload speed	10 Mbps
EU data package	25 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA Matkanetti

DNA Matkanetti 4G Super (discontinued services)

Monthly fee	€ 35.32/month
Maximum download speed	300 Mbps
Maximum upload speed	50 Mbps
EU data package	44 GB/month
Unlimited data transfer in Finland, the Nordic countries and the Baltic countries	Yes

DNA Netti

DNA Supernetti 4G (discontinued services)	
Monthly fee	€ 30.26/month
Maximum download speed	150 Mbps
Maximum upload speed	50 Mbps
EU data package	38 GB/month
DNA Tehonetti 4G (discontinued services)	
Monthly fee	€ 22.16/month
Maximum download speed	50 Mbps
Maximum upload speed	50 Mbps
EU data package	28 GB/month
DNA Perusnetti 4G Plus (discontinued services)	
Monthly fee	€ 17.10/month
Maximum download speed	21 Mbps
Maximum upload speed	21 Mbps
EU data package	21 GB/month
DNA Perusnetti 4G (discontinued services)	
Monthly fee	€ 15.08/month
Maximum download speed	10 Mbps
Maximum upload speed	10 Mbps
EU data package	19 GB/month
DNA Tablettinetti 4G (discontinued services)	
Monthly fee	€ 2.94/month
Maximum download speed	
Maximum upload speed	50 Mbps
Data transfer	€ 0.99/day
EU data package	4 GB/month

DNA Laitenetti

The DNA Laitenetti subscription includes 100 domestic text messages. Text messages exceeding the package are €0.091/pc. Multimedia messages €0.405/pc (DNA Laitenetti Plus only). The DNA Laitenetti subscription's roaming is disabled.

The data transfer fee is only charged for days when data is transferred.

DNA Laitenetti Plus

Monthly fee	€ 10.02/month
Maximum download speed	0,512 Mbps
Maximum upload speed	5 Mbps
Domestic calls	€ 0.142/min

DNA Laitenetti

Monthly fee	€ 4.96/month
Maximum download speed	0,128 Mbps
Maximum upload speed	0,218 Mbps

Other services: Data security and Entertainment

DNA Information security services

DNA Digiturva

DNA Digiturva is a comprehensive service for ensuring the digital security of the entire family. Use DNA Digiturva to keep you safe from digital security threats and protect your devices, personal data, online banking and surfing, easily with just one service.

DNA Digiturva

DNA Digiturva 2 (for two devices)	€ 8.90/month
DNA Digiturva 10 (for ten devices)	€ 11.90/month
DNA Digiturva 25 (for 25 devices)	€ 16.90/month

DNA Selausturva (discontinued services)

The DNA Selausturva service helps you protect yourself from the most common malicious websites and phishing attempts while surfing. The service works on the DNA mobile network, so you don't need to download a separate app to use it.

DNA Selausturva for your phone subscription	€ 1.92/month
DNA Selausturva for your internet subscription	€ 4.96/month

Content and entertainment services

With the Deezer music service, you can create playlists and listen to unlimited music without ads.

Content and entertainment services

Deezer Premium	€ 11.12/month
Deezer Family	. € 18.21/month

Additional services

Service	Activation fee	_
Voicemail*	€ 7.00	€ 1.52
Balance reminder		
DNA Mobiilivarmenne (mobile certificate)	€ 3.90	€ 2.01
DNA Numeroparkki**	€ 8.99	€ 1.92
DNA Multi-SIM***	€0	€ 8.00
DNA Selausturva for your phone subscription	€0	€ 1.92
DNA Selausturva for your internet subscription	€0	€ 4.96

- * Voicemail activation is free of charge when you buy a new subscription.
- ** Calls and text messages in Finland and the EU/EEA are €0.304€/min/pc. A subscription cannot be changed into a DNA Numeroparkki subscription during a fixed-term contract period. Numeroparkki is an add-on service that lets you hold on to your phone number by parking it. Does not include EU data. Slow data transfer background feature is included. Blocking data roaming on the device is recommended. WiFi calls are always charged as calls made from Finland. Calls and messages from Finland abroad are always charged according to a separate price list.
- *** Calls made through the DNA Multi-SIM add-on service are charged as if they were made via the main subscription.

Service price list

Subscription activation and change of subscription type

Subscription re-activation Instant subscription re-activation	€ 8.99
Change of the subscription type to one with a lower list price*	€ 12.00
Subscription re-activation	€ 12.00
Instant subscription re-activation	€ 39.00
Subscription re-activation after a temporary deactivation	€ 12.00

^{*} The subscription type cannot be changed to DNA Numeroparkki during the fixed-term contract.

Fees for changes

Change in voicemail, balance reminder or data security service	€ 7.00
Deactivation of voicemail, balance reminder or data security service	€ 7.00
Change of call barring service	€0
Deactivation of call barring service	€ 12
Change of message barring service	€0
Deactivation of message barring service	€ 12
Change of multimedia barring service	€ 0
Deactivation of multimedia barring service	€ 12
Change of data harring	f O
Deactivation of data barring	€0
Activation of roaming barring *	€0
Deactivation of roaming barring	
Activation of permanent caller ID blocking	€0
Deactivation of permanent caller ID blocking	€ 12
Change of other barring service	€ 12

Number donation	
Change of user or invoiced person, change of invoicing language	€ 12.00
Change of the DNA Selausturva protection level via Customer Service	€ 7.00
Change of the DNA Selausturva protection level via My DNA	€0
* Roaming barring prevents the subscription from being used in networks abroad. Data service: The service will stop the data transfer connection abroad when the balance All DNA mobile phone subscriptions have EU's default balance limit of €60 per billing.	limit has been reached
Paper invoices and direct payments	
Paper invoice for private customers	€ 4.96
Paper invoice for corporate customers (VAT 0%)	€ 15.00
Switching to a paper invoice	€ 12.00
Changing to an e-invoice	€ 0
Ordering electronic customer letters on paper	
Direct payment notification (per invoice)	€ 4.96
Itemisation of events	
By email	€ 7.00
By post	€ 12.00
At the self-service portal dna.fi	€(
Copy of invoice	
By email	€ 7.00
By post	€ 12.00
At the self-service portal dna.fi	€ (
Balance enquiry	
Customer Service	€ 7.00
At the self-service portal dna.fi	€(
Unlocking code of a SIM-locked device	
By email or text message	€(
By post	
PUK code request	
PUK code request	€ 12.00
At the self-service portal dna.fi	
Other service fees	
Change of subscription number	€ 12 ∩0
Change of SIM card by Customer Service	
	C 12.00

Deactivation of other barring service ______€ 12

Change of SIM card at the self-service portal	€ 7.00
Activation of call forward by Customer Service	€ 12.00
Reminder fee for private customers	€ 5.00
Late payment fee (standard compensation) *	€ 40.00
Payment plan	€ 12.00
Refund	€ 12.00
Inspection of customer register data (free of charge once a year)	€ 20.00

^{*} For unpaid invoices from companies, we charge a late payment fee of €40 (VAT 0%) in accordance with the law on debt collection (standard compensation).

Other fees

Mobile call charge (mcc)	€ 0.171/minute
Mobile call charge (mcc) from 1st Apr 2026	€ 0.189/minute