

## Nettiluuri phone service will end on 30 September 2019 – we offer DNA Kotiluuri as the alternative

Dear customer,

Consumer services offered by Elmo transferred over to DNA at the end of May\*). Due to harmonising our product range, the current Nettiluuri service will unfortunately be discontinued. For this reason, and with this notification, we will terminate your existing Nettiluuri subscription as of 30 September 2019. At the same time, Nettiluuri will cease to function. Please note that this termination involves only the subscription of Nettiluuri. If your current subscriptions also include cable TV or fixed broadband services, the possible changes related to them will be notified in a separate letter.

According to clause 11.1 of the general terms for consumer customers, the telecom operator has the right to terminate non-fixed-term subscriptions in writing with a notice period of one (1) month.

**In order to keep using your current phone number, you must change your subscription to the DNA Kotiluuri plan.** DNA Kotiluuri is a home phone service that functions like a landline telephone. Kotiluuri uses DNA's mobile phone network in Finland and includes a phone device with a SIM card.

**PLEASE NOTE!** If you wish to switch to the DNA Kotiluuri subscription, you must place your order by Monday, 16 September 2019 in order for us to ensure that your subscription will continue normally after the change.

### DNA Kotiluuri

**€5.50/month for 24 months**

The total price for the 24-month fixed-term contract is 132 euros and includes the Eriphon Desk GSM 3D desk phone. After the fixed-term period, the price of the plan is €3.05/month.

### How to update your plan:

We will contact you by phone in early September.

You can also call our customer service at tel. **0800 550 044** (Monday–Friday 9–20, Saturday 10–16, calls free of charge) or fill out the order form at [dna.fi/kotiluuri](http://dna.fi/kotiluuri) (the page is in Finnish)

The page also contains more information in Finnish on DNA Kotiluuri and a detailed price list.

Best regards  
DNA  
[www.dna.fi](http://www.dna.fi)